



FREQUENTLY ASKED QUESTIONS

GrabCAD Print Q&A

1. Where can I download GrabCAD Print?

You can sign up and download GrabCAD Print at grabcad.com/print. Complete instructions on how to get started can be found [here](#).

2. What printers are supported?

Full Support: uPrint SE/SE Plus, Dimension 1200es, Dimension Elite, Fortus 250

Limited Support*: Fortus 380/450, Fortus 900

Beta Support: Fortus 360/400, J750, Connex (contact us at print@grabcad.com to request access)

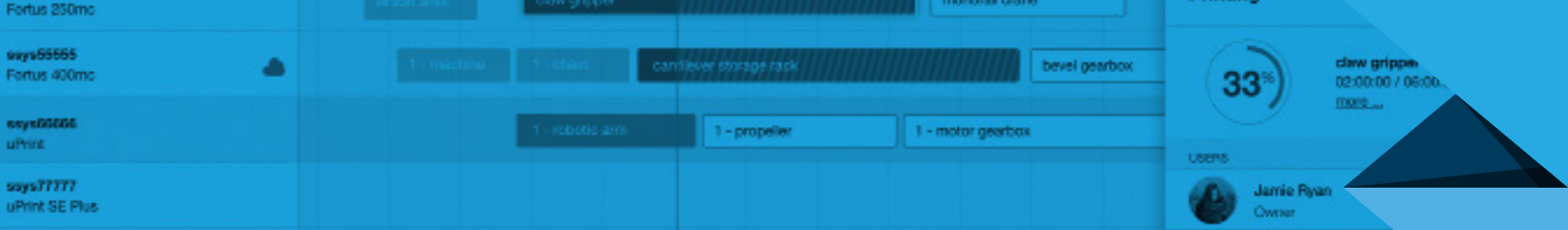
***Limited** means basic print prep is supported (similar to “green flag” in Insight). However, some advanced features, such as using a Sacrificial Tower when printing ULTEM or Nylon 12, are not yet available.

3. Will GrabCAD Print support non-Stratasys printers?

The GrabCAD platform is open architected, allowing GrabCAD Print to support non-Stratasys printers in the future so that customers can achieve a single printing environment. This is planned for the future.

4. What sets GrabCAD Print apart from Catalyst/Insight?

- Print directly from CAD files – no more converting to STL!
- Include full assemblies as either individual components or as full assemblies
- View all printers and printing queues via the scheduling tool
- Access printers remotely via desktop, browser, or iOS and Android mobile apps
- Print to both uPrint and Fortus systems from a single software solution
- One-click mesh repair included
- Import Insight CMB files to complete advanced print prep and toolpath editing prior to sending jobs directly to the printer (in place of Control Center)



5. What does “remote access” mean?

Print jobs can now be sent to printers from any online computer, anywhere in the world, that has GrabCAD Print installed. In addition, print queues can be monitored via the mobile app or web browser (secure login required). Both capabilities utilize GrabCAD Print Server, a separate application available at grabcad.com/print. Read more on how to set it up [here](#).

6. Is data collected by GrabCAD?

GrabCAD Print collects printer utilization data in order to improve the customer experience. Collected data does not include file names or 3D data. We take the security of our customers’ IP seriously. For more information on our data collection policies, click [here](#).

7. How will GrabCAD Print change the future of 3D printing?

GrabCAD Print takes a major step toward the goal of maintaining users’ design intent from CAD drawing development through to the printed part. GrabCAD Print greatly simplifies the overall 3D printing experience by enabling more people in an organization to access printers directly.

8. What languages are supported in GrabCAD Print?

GrabCAD Print supports nine languages, including English, French, Spanish, Italian, German, Russian, Korean, Japanese, and Chinese.

9. How much does GrabCAD Print cost?

It’s free!

GRABCAD.COM



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